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be focused on resolution of the complaint, with the interests of the student involved at the centre

act in good faith and cooperation

behave with respect and courtesy

respect the privacy and confidentiality of those involved, as appropriate

operate within and seek reasonable resolutions that comply with any applicable legislation and Department policy.

recognise that schools and the Department may be subject to legal constraints on their ability to act or disclose information in some circumstances.



further time is required, Hampton Park Primary School will consult with you and discuss any interim solutions to the dispute that can be put in place.

Further Information and Resources	<p>The Department's Policy and Advisory Library (PAL):</p> <p><i><a href="#">Complaints - Parents</a></i></p> <p>The Department's parents' website:</p> <p><i><a href="#">Raise a complaint or concern about your school</a></i> <i><a href="#">Report racism or religious discrimination in schools</a></i></p>
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